Configure an SMS Gateway

How to Configure an SMS Gateway in Muhasib ERP

Overview

This guide will help you configure a reusable SMS gateway request and check it using synthetic data.

The gateway can be selected by locations and used by allowed SMS workflows. Saving does not prove the endpoint accepts or correctly interprets the request.

Who can do this

You need access to SMS Settings and SMS Settings Add/Update.

Before you start

Get the vendor's endpoint, request method, recipient parameter, success code, required parameters/headers, and test credentials. Never use production recipients during setup.

> Before saving, check that the correct company is open and that you have permission to complete this task.

Where to find it

Back Office → Essentials Setup → Manage SMS Settings.

Configure an SMS Gateway

Step 1: Choose New Record

Step 2: Enter a Short Description and URL

Step 3: Enter the Send To parameter name

Step 4: Select the Request Type/method

Step 5: Enter the expected Success Code

Step 6: Configure only the vendor-required additional parameter key/value pairs

Configure only the vendor-required more parameter key/value pairs.

Step 7: Configure required header key/value pairs

Step 8: Enter the supported message parameter/template behavior

Step 9: Choose Save

Step 10: Associate the gateway with a test location and send one

Associate the gateway with a test location and send one approved test SMS.

Check your work

Confirm one sandbox/test message, expected success code, and SMS inquiry/log result without exposing credentials.

> Take a moment to check your work before closing the window. This small check can save time later.

If something goes wrong

- Compare method, parameter names, encoding, headers, and success code with vendor documentation.
- Do not place secrets in screenshots or article examples.

Related guides

- Configure Location Printing and SMS
- Send a Message to Multiple Recipients
- Review the SMS Inquiry
- Configure Diagnostic Logging Safely

What to do next

> **Configure Location Printing and SMS**.

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