Monitor Automatic Offline POS Synchronization

Monitor Automatic Offline POS Synchronization

Overview

This guide will help you confirm automatic offline synchronization is running at the intended cadence and processing each transaction family once.

You get evidence of scheduler cadence and family-level synchronization health.

Who can do this

You need access to Offline sync and access to local pending and central transaction inquiries.

Before you start

Know the enabled setting, set up interval, last run, pending counts for sales, credit notes, quotations, and temporary sales, and central baseline.

> Before saving, check that the correct company is open and that you have permission to complete this task.

Where to find it

Open Sync Offline POS Data and relevant central inquiries.

Monitor Automatic Offline POS Synchronization

Step 1: Confirm the sync form remains open and connected to the correct company

Step 2: Record pending counts by transaction family

Step 3: Observe the next eligible automatic run

Observe the next allowed automatic run.

Step 4: Capture successes and errors by family

Step 5: Compare local pending state with central records

Step 6: Confirm the next run does not duplicate successes

Check your work

Pending decreases match central additions and every external/offline reference appears no more than once.

> Take a moment to check your work before closing the window. This small check can save time later.

If something goes wrong

- The source timer ticks every minute, but set up eligibility may be less frequent.
- Closing the form stops and disposes its timer.

Related guides

- Configure Offline POS Synchronization

- Recover from Partial Offline POS Synchronization
- Synchronize Offline POS Sales

What to do next

> **Configure Offline POS Synchronization**.

Revision #0
Created 2026-09-04 09:20:14 UTC by Shah Rukh Saeed
Updated 2026-09-07 10:14:00 UTC by Shah Rukh Saeed