Send a Transaction SMS

How to Send a Transaction SMS in Muhasib ERP

Overview

This guide will help you send an approved transaction message to the correct customer phone number.

Muhasib submits the message to the set up provider; submission does not necessarily prove handset delivery.

Who can do this

You need access to Transaction access and any SMS/send permission enforced by the active form.

Before you start

Confirm customer consent, phone number, country format, message template, transaction details, and provider credit/connectivity.

> Before saving, check that the correct company is open and that you have permission to complete this task.

Where to find it

Open the relevant transaction and select its SMS action, where available.

Send a Transaction SMS

Step 1: Open the saved transaction

Step 2: Confirm recipient name and phone number

Step 3: Preview the generated message

Step 4: Remove or correct unauthorized or inaccurate content

Step 5: Send once

Step 6: Record the delivery result or provider reference when shown

Check your work

Confirm the application/provider status, recipient, template values, timestamp, and absence of duplicate sends.

> Take a moment to check your work before closing the window. This small check can save time later.

If something goes wrong

- Do not expose sensitive information in message templates.
- Check provider balance, credentials, number format, and logs before retrying.

Related guides

- Create a POS Sale
- Create an SMS Gateway
- Create a Customer

What to do next

Create a POS Sale.

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