Check the Installed Muhasib Version and Database Revision

How to Check the Installed Muhasib Version and Database Revision in Muhasib ERP

Overview

This guide will help you collect the application and database identifiers needed for upgrade checks and support.

These values identify the running application and connected database more reliably than installer filenames or old screenshots. Designer placeholders may differ from system-generated values.

Who can do this

You need access to Use requires the rights and business authority described by the workflow. Database, licence, user, company, or system changes require the responsible administrator.

Before you start

Confirm the intended workstation, database, company/workspace, user or subscription context, and preserve any in-progress work before proceeding.

> Before saving, check that the correct company is open and that you have permission to complete this task.

Where to find it

Follow the launch, wizard, login, company-selection, Back Office, or power path described in the procedure; the available starting screen depends on current installation state.

Check the Installed Muhasib Version and Database Revision

Step 1: In Back Office, open About

Step 2: Record the displayed Product Name

Step 3: Record Version and build information exactly as shown

Step 4: Record Licence Type or plan without copying private tokens/IDs

Step 5: Record the Database Revision

Step 6: Close About without changing settings

Check your work

Make sure the values are legible and that the selected company/database is the one experiencing the issue.

> Take a moment to check your work before closing the window. This small check can save time later.

If something goes wrong

If the expected result is not shown, stop repeated attempts, check the active database/workspace/user/licence context, preserve the exact message, and follow the related recovery article.

Related guides

- Request Muhasib Support
- Resolve a Muhasib Startup Interruption
- Create and Verify a Manual Backup
- Version, Build, Database Revision, and Release Notes Reference

What to do next

> **Request Muhasib Support**.

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