# Validation and Dependency Errors

Resolve validation, fiscal year, working period, account mapping, and dependent-record errors.

- Read and Respond to a Muhasib Validation Message
- Resolve a Missing Active Fiscal Year
- Resolve a Closed or Invalid Working Period
- Resolve a Missing or Invalid Account Mapping
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- Recover Safely after Application or Workstation Failure
- Correct Data without Deleting History

# Read and Respond to a Muhasib Validation Message

## Read and Respond to a Muhasib Validation Message

## Overview

This guide will help you use a check message to correct the actual prerequisite or field without creating duplicate or compensating records.

The transaction proceeds only after its stated check is satisfied.

## Who can do this

You need access to Access to the attempted workflow; some corrections require separate setup authority.

## Before you start

Record the full message/title, screen, action, company, transaction/reference, time, and field values without exposing secrets.

> Before saving, check that the correct company is open and that you have permission to complete this task.

## Where to find it

Remain on the screen that shown the message and identify the referenced field or prerequisite.

# Read and Respond to a Muhasib Validation Message

## Step 1: Read both message title and body

## Step 2: Classify it as missing input, invalid value, dependency, permission/feature, stock,

Classify it as missing input, invalid value, dependency, permission/feature, stock, period, or system error.

## Step 3: Preserve entered data where safe

## Step 4: Correct the named field or prerequisite through its proper workflow

## Step 5: Recheck the full transaction, not only the flagged field

## Step 6: Submit once and verify the stored result

# Check your work

The check no longer appears and exactly one correct record is stored with expected downstream effects.

> Take a moment to check your work before closing the window. This small check can save time later.

# If something goes wrong

- Do not bypass check by entering placeholder data.
- If the message is generic, collect safe diagnostics before retrying repeatedly.

# Related guides

- Collect Safe Diagnostic Evidence for Support
- Prevent and Resolve Duplicate Transactions
- Recover from an Interrupted Save, Finalize, or Conversion

# What to do next

> **Collect Safe Diagnostic Evidence for Support**.

# Resolve a Missing Active Fiscal Year

## How to Resolve a Missing Active Fiscal Year in Muhasib ERP

## Overview

This guide will help you establish the correct active fiscal year so an authorized transaction date can be recorded.

If this issue is stopping your work, do not worry. Follow the steps one at a time, and check the result before trying again.

Eligible transactions can reference the active fiscal year.

## Who can do this

You need access to Transaction access; fiscal-year creation/update requires Manage Fiscal Year authority.

## Before you start

Confirm active company, transaction date, approved fiscal calendar, existing years, closed periods, opening/closing status, and accounting approval.

> Before saving, check that the correct company is open and that you have permission to complete this task.

## Where to find it

Back Office → Essentials Setup → Manage Fiscal Year.

# Resolve a Missing Active Fiscal Year

## Step 1: Exit or preserve the unposted transaction

## Step 2: Confirm system date and intended transaction date

## Step 3: Review existing fiscal years for gaps, overlaps, inactive status, or

Review existing fiscal years for gaps, overlaps, inactive status, or wrong company.

## Step 4: Create or activate only the approved year

## Step 5: Confirm start/end dates and period controls

## Step 6: Reopen the transaction and verify the displayed fiscal year

# Check your work

The form shows the correct date range and a controlled test transaction/report falls into it.

> Take a moment to check your work before closing the window. This small check can save time later.

# If something goes wrong

- Do not alter dates solely to bypass the error.
- Never overlap fiscal years or reopen a closed year without accounting approval.

# Related guides

- Create and Activate a Fiscal Year

- Resolve a Closed or Invalid Working Period
- Close a Financial Period Safely

# What to do next

> **Create and Activate a Fiscal Year**.

# Resolve a Closed or Invalid Working Period

## How to Resolve a Closed or Invalid Working Period in Muhasib ERP

## Overview

This guide will help you identify the correct business/register/working period and process a transaction without unauthorized backdating or reopening.

If this issue is stopping your work, do not worry. Follow the steps one at a time, and check the result before trying again.

The transaction is recorded in the correct open period or routed to an approved adjustment process.

## Who can do this

You need access to Transaction access; opening/closing/reopening periods requires specific authority.

## Before you start

Confirm company, location, terminal, user, transaction date/time, fiscal year, register, period status, day-end state, and approval.

> Before saving, check that the correct company is open and that you have permission to complete this task.

## Where to find it

Back Office → Sales & Customers → Working Period/POS Register, or needed period administration.

# Resolve a Closed or Invalid Working Period

## Step 1: Stop and record the message and intended transaction time

## Step 2: Confirm active company, workstation clock, terminal, and location

## Step 3: Identify the relevant fiscal, working, and register periods

## Step 4: Check whether the transaction belongs in the current period or

Check whether the transaction belongs in the current period or needs approved correction treatment.

## Step 5: Open/reopen only through authorized policy

## Step 6: Retest once and verify reporting cutoff

# Check your work

Source document, register/day-end, and financial reports include it in the intended period exactly once.

> Take a moment to check your work before closing the window. This small check can save time later.

# If something goes wrong

- Do not change workstation date to bypass controls.
- Reopening a period can alter finalized reports and requires documented approval.

# Related guides

- Open a POS Register
- Close and Reconcile a POS Register
- Resolve a Missing Active Fiscal Year

# What to do next

> **Open a POS Register**.

# Resolve a Missing or Invalid Account Mapping

## How to Resolve a Missing or Invalid Account Mapping in Muhasib ERP

## Overview

This guide will help you identify the missing or unsuitable account default and restore correct posting without editing generated ledger lines.

If this issue is stopping your work, do not worry. Follow the steps one at a time, and check the result before trying again.

New allowed transactions can post to the intended account; historical reposting is not assumed.

## Who can do this

You need access to Source transaction and accounting-settings view; mapping changes require accounting administration authority.

## Before you start

Record transaction, message, company, item/party/tax/payment master, expected debit/credit accounts, current settings, period, and approval.

> Before saving, check that the correct company is open and that you have permission to complete this task.

## Where to find it

Back Office → Muhasib Financials → Accounting Settings, Chart of Accounts, and affected master.

# Resolve a Missing or Invalid Account Mapping

## Step 1: Identify the posting component that lacks an account

## Step 2: Trace the mapping precedence from company settings to item/category/tax/payment/expense master

## Step 3: Confirm the target account exists, is active, posting-enabled, and correct

Confirm the target account exists, is active, posting-enabled, and correct type.

## Step 4: Apply the approved mapping

## Step 5: Test one representative transaction in a clone

## Step 6: Reconcile generated journal and source record

# Check your work

The test transaction generates a balanced journal in the approved accounts and reports compare and confirm.

> Take a moment to check your work before closing the window. This small check can save time later.

# If something goes wrong

- Do not map everything to suspense merely to bypass check.
- Do not edit source-generated journal lines directly.

# Related guides

- Configure Accounting Settings
- Trace a Source Transaction into the General Ledger
- Build and Maintain the Chart of Accounts

# What to do next

> **Configure Accounting Settings**.

# Resolve a Referenced or Dependent Record Error

## How to Resolve a Referenced or Dependent Record Error in Muhasib ERP

## Overview

This guide will help you identify which record depends on the target and choose safe retirement, reassignment, reversal, or retention.

If this issue is stopping your work, do not worry. Follow the steps one at a time, and check the result before trying again.

Future use stops safely while transaction history remains interpretable.

## Who can do this

You need access to View access to target and dependents; changes require each workflow's authority and explicit removal approval for deletion.

## Before you start

Record target stable ID/name, message, active/historical references, replacement, business impact, and approval.

> Before saving, check that the correct company is open and that you have permission to complete this task.

## Where to find it

Open the target maintenance form and related inquiries/reports.

# Resolve a Referenced or Dependent Record Error

## Step 1: Confirm the exact target record

## Step 2: Inventory active and historical dependencies

## Step 3: Reassign only open/future records where valid

## Step 4: Set inactive/retired when supported

## Step 5: Preserve historical references

## Step 6: Delete only when proven unused and separately approved

# Check your work

New selectors exclude the retired record and historical documents/reports remain intact.

> Take a moment to check your work before closing the window. This small check can save time later.

# If something goes wrong

- Do not remove dependents merely to enable deletion.
- A gateway, account, or status reported “in use” must be reassigned or retained.

# Related guides

- Correct Data without Deleting History
- Update or Retire Payment and Tax Masters

- Retire a Manufacturing Setup Record Safely

# What to do next

> **Correct Data without Deleting History**.

# Diagnose Slow, Frozen, or Unresponsive Muhasib Screens

## Diagnose Slow, Frozen, or Unresponsive Muhasib Screens

## Overview

This guide will help you distinguish active work from a failed/frozen operation and collect evidence without causing duplicate writes.

The operation completes, is proven failed, or is safely stopped with duplicate-prevention evidence.

## Who can do this

You need access to Normal workflow access; system/log/performance diagnostics require administration authority.

## Before you start

Record screen/action, start time, data/filter size, company, workstation, network/SQL status, background operations, CPU/memory/disk symptoms, and message.

> Before saving, check that the correct company is open and that you have permission to complete this task.

## Where to find it

Remain on the affected screen; use authorized Windows, SQL, network, notification, and log diagnostics.

# Diagnose Slow, Frozen, or Unresponsive Muhasib Screens

## Step 1: Stop repeated clicks and wait for observable progress within local

Stop repeated clicks and wait for observable progress within local policy.

## Step 2: Check whether the window/process is responding and whether SQL/network/background activity

Check whether the window/process is responding and whether SQL/network/background activity continues.

## Step 3: For reports, reduce scope only to diagnose, not to declare full success

## Step 4: For writes, query inquiry/history from another safe session only if

For writes, query inquiry/history from another safe session only if authorized.

## Step 5: Preserve logs/timestamps before ending the process

## Step 6: Restart only after classifying the operation outcome

# Check your work

Application responsiveness returns and the requested write/report result is verified at its full intended scope.

> Take a moment to check your work before closing the window. This small check can save time later.

# If something goes wrong

- A spinning UI can accompany active database work; do not kill it blindly.
- Never treat a smaller diagnostic report as proof the full report completed.

# Related guides

- Recover from an Interrupted Save, Finalize, or Conversion
- Collect Safe Diagnostic Evidence for Support
- Understand Back Office Background Operations

# What to do next

> **Recover from an Interrupted Save, Finalize, or Conversion**.

# Recover Safely after Application or Workstation Failure

## Recover Safely after Application or Workstation Failure

## Overview

This guide will help you restore safe access after a crash, power loss, forced restart, or workstation failure and compare and confirm in-progress work.

If this issue is stopping your work, do not worry. Follow the steps one at a time, and check the result before trying again.

Application access is restored with in-progress outcomes classified and duplicates avoided.

## Who can do this

You need access to Normal login/inquiry access; database, backup, or settings recovery requires administration authority.

## Before you start

Record failure time, user, company, terminal, open forms/actions, pending offline data, background jobs, external requests, and last known backups.

> Before saving, check that the correct company is open and that you have permission to complete this task.

# Where to find it

Restart workstation/application only after basic safety checks; then use relevant inquiries/status screens.

# Recover Safely after Application or Workstation Failure

## Step 1: Preserve workstation/local offline data and logs

## Step 2: Confirm hardware, power, network, SQL Server, and storage stability

## Step 3: Relaunch Muhasib and confirm database/company identity

## Step 4: Search every in-progress transaction before re-entry

## Step 5: Reconcile external submissions, offline sync, backup, and background operations

## Step 6: Resume only confirmed incomplete work

# Check your work

Source transactions, stock, parties, payments, tax/external states, and journals compare and confirm to the failure cutoff.

> Take a moment to check your work before closing the window. This small check can save time later.

# If something goes wrong

- Do not reinstall or clear local offline data before preserving it.
- A crash after clicking Save may still have committed the record.

# Related guides

- Recover from a Database or Startup Failure
- Prevent and Resolve Duplicate Transactions
- Recover from an Interrupted Save, Finalize, or Conversion

# What to do next

> **Recover from a Database or Startup Failure**.

# Correct Data without Deleting History

## Correct Data without Deleting History

## Overview

This guide will help you correct master or transaction data using the safest auditable method available.

The corrected state is achieved with the original and correction relationship retained.

## Who can do this

You need access to View and record-specific update/reversal authority; deletion requires separate clear approval.

## Before you start

Identify original stable ID, error, downstream dependencies, correct result, period/status, physical/external effects, evidence, and approver.

> Before saving, check that the correct company is open and that you have permission to complete this task.

## Where to find it

Open the original record through its inquiry/history and use supported Update, Cancel, Reverse, Inactive, or replacement workflow.

## Correct Data without Deleting History

### Step 1: Preserve original evidence and full dependency chain

### Step 2: Update only non-substantive fields where safe

### Step 3: Set unused masters inactive/retired instead of deleting

### Step 4: Reverse/cancel posted economic events and create one correct replacement

### Step 5: Correct external accepted records using provider/statutory procedure

### Step 6: Reconcile all downstream stock, party, payment, tax, and ledger effects

## Check your work

History shows who changed what and all source/subledger/ledger/external controls compare and confirm.

> Take a moment to check your work before closing the window. This small check can save time later.

## If something goes wrong

- Never use undocumented offsets to conceal errors.
- Do not delete a dependent or externally accepted record to force correction.

## Related guides

- Resolve a Referenced or Dependent Record Error
- Prevent and Resolve Duplicate Transactions

- Transaction Status and Lifecycle Reference

# What to do next

> **Resolve a Referenced or Dependent Record Error**.