Read and Respond to a Muhasib Validation Message

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Overview

This guide will help you use a check message to correct the actual prerequisite or field without creating duplicate or compensating records.

The transaction proceeds only after its stated check is satisfied.

Who can do this

You need access to Access to the attempted workflow; some corrections require separate setup authority.

Before you start

Record the full message/title, screen, action, company, transaction/reference, time, and field values without exposing secrets.

> Before saving, check that the correct company is open and that you have permission to complete this task.

Where to find it

Remain on the screen that shown the message and identify the referenced field or prerequisite.

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Step 1: Read both message title and body

Step 2: Classify it as missing input, invalid value, dependency, permission/feature, stock,

Classify it as missing input, invalid value, dependency, permission/feature, stock, period, or system error.

Step 3: Preserve entered data where safe

Step 4: Correct the named field or prerequisite through its proper workflow

Step 5: Recheck the full transaction, not only the flagged field

Step 6: Submit once and verify the stored result

Check your work

The check no longer appears and exactly one correct record is stored with expected downstream effects.

> Take a moment to check your work before closing the window. This small check can save time later.

If something goes wrong

- Do not bypass check by entering placeholder data.
- If the message is generic, collect safe diagnostics before retrying repeatedly.

Related guides

- Collect Safe Diagnostic Evidence for Support
- Prevent and Resolve Duplicate Transactions
- Recover from an Interrupted Save, Finalize, or Conversion

What to do next

> **Collect Safe Diagnostic Evidence for Support**.

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