Resolve a Permission or Subscription Restriction

How to Resolve a Permission or Subscription Restriction in Muhasib ERP

Overview

This guide will help you determine whether a missing or blocked action is caused by role rights, subscription features, limits, company assignment, location/terminal scope, or restricted licence mode.

If this issue is stopping your work, do not worry. Follow the steps one at a time, and check the result before trying again.

The action becomes available only when every enforced permission, feature, scope, and licence condition is satisfied.

Who can do this

You need access to Users may inspect their context; changes require user-role, subscription, or company administration authority.

Before you start

Record user, company, location, terminal, module/action, message, expected right, plan/feature, capacity, licence state, and recent permission changes.

> Before saving, check that the correct company is open and that you have permission to complete this task.

Where to find it

Back Office → User Management and Licence Information, as authorized.

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Step 1: Confirm the correct user and company workspace

Step 2: Check account active/Allow Login/company assignment

Step 3: Check module View and exact Add/Update/Delete/custom operation

Step 4: Check subscription feature and applicable user/company/location/terminal/entity limit

Check subscription feature and needed user/company/location/terminal/entity limit.

Step 5: Check licence lease/restricted mode

Step 6: Apply only the approved least-privilege change

Step 7: Sign out/restart if required and retest

Check your work

The intended user can complete only the approved action in the approved company/scope.

> Take a moment to check your work before closing the window. This small check can save time later.

If something goes wrong

- View permission does not imply Add/Update/Delete.
- Do not grant administrator access merely to diagnose one missing operation.

Related guides

- Grant and Revoke Muhasib Permissions
- Review and Maintain Muhasib Licence Access
- Roles, Permissions, Features, and Limits Reference

What to do next

> **Grant and Revoke Muhasib Permissions**.

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