Resolve a Referenced or Dependent Record Error

How to Resolve a Referenced or Dependent Record Error in Muhasib ERP

Overview

This guide will help you identify which record depends on the target and choose safe retirement, reassignment, reversal, or retention.

If this issue is stopping your work, do not worry. Follow the steps one at a time, and check the result before trying again.

Future use stops safely while transaction history remains interpretable.

Who can do this

You need access to View access to target and dependents; changes require each workflow's authority and explicit removal approval for deletion.

Before you start

Record target stable ID/name, message, active/historical references, replacement, business impact, and approval.

> Before saving, check that the correct company is open and that you have permission to complete this task.

Where to find it

Open the target maintenance form and related inquiries/reports.

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Step 1: Confirm the exact target record

Step 2: Inventory active and historical dependencies

Step 3: Reassign only open/future records where valid

Step 4: Set inactive/retired when supported

Step 5: Preserve historical references

Step 6: Delete only when proven unused and separately approved

Check your work

New selectors exclude the retired record and historical documents/reports remain intact.

> Take a moment to check your work before closing the window. This small check can save time later.

If something goes wrong

- Do not remove dependents merely to enable deletion.
- A gateway, account, or status reported “in use” must be reassigned or retained.

Related guides

- Correct Data without Deleting History
- Update or Retire Payment and Tax Masters

- Retire a Manufacturing Setup Record Safely

What to do next

> **Correct Data without Deleting History**.

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