Resolve Printing, Preview, Label, or Receipt Problems

How to Resolve Printing, Preview, Label, or Receipt Problems in Muhasib ERP

Overview

This guide will help you isolate whether an output problem comes from data, template, permission, printer, paper, driver, or delivery settings.

If this issue is stopping your work, do not worry. Follow the steps one at a time, and check the result before trying again.

The problem is isolated and output is reproduced without changing the source transaction.

Who can do this

You need access to Source view plus PrintReports/print/export rights and operating-system printer.

Before you start

Record source document, preview result, template/layout, printer, paper size, copies, workstation, message, and a known-good comparison.

> Before saving, check that the correct company is open and that you have permission to complete this task.

Where to find it

Open the saved source/report → Preview/Print; check Manage Printers and layout settings as authorized.

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Step 1: Confirm source data and document status are correct

Step 2: Open preview and distinguish missing data from layout/driver failure

Step 3: Confirm template, company/location/terminal printer, paper size, orientation, margins, and copies

Step 4: Test a non-sensitive output to PDF or alternate approved printer

Step 5: Check PrintReports permission and Windows printer/driver state

Step 6: Correct configuration and reprint a controlled copy

Check your work

Printed/exported content matches preview and source values, is legible, and is uniquely identified.

> Take a moment to check your work before closing the window. This small check can save time later.

If something goes wrong

- Correct source data before printing; never edit output as a substitute.

- Mark duplicate financial/customer documents according to policy.

Related guides

- Resolve Muhasib Printing Setup Problems
- Print, Export, or Email a Report
- Print Item Labels

What to do next

> **Resolve Muhasib Printing Setup Problems**.

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